

# HP ProOne 240 23.8 inch G9 All-in-One Desktop PC

## Affordable All-in-One

The HP ProOne 240 All-in-One PC features an affordable, reliable, and simple commercial design that looks great in your workspace. The speedy Intel® processor<sup>2</sup> helps you take care of business and the 23.8-inch diagonal display has plenty of room for collaboration with co-workers.

### Reliable technology

The HP ProOne 240 AiO PC provides flexible options to fit your business needs. Select an impressive Intel® processor<sup>2</sup>, an array of speedy SSD drive options<sup>3</sup> or high-capacity HDD<sup>3</sup>, and up to 32GB<sup>4</sup> DDR4 memory.

### Built for modern workstyles

Capture images and videos in stunning detail with the 5MP pull-up camera that helps maintain your privacy.

### Sleek, professional design

Equipped with our latest stylish three-sided micro-edge display, the HP ProOne 240 AiO PC frees space on your desk while remaining affordable. Designed for quick deployment—simply unpack, place, plug in, and get to work.



\*Product image may differ from actual product

## Sustainability in action

### Build for a better tomorrow

Innovating with purpose and intention to go beyond short - term impact to drive positive, lasting change.



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## Featuring

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### High performance, high portability

Help speed up demanding business applications with the latest Intel® processor.

### Several deployment options

This space-saving AiO fits your workspaces and use cases. Deploy it at the front desk, in an open office environment, or your home office. It can serve a wide variety of uses including as a point-of-sale register, a kiosk, a digital sign, and more.

### Easy collaboration

The 23.8-inch diagonal display lets you easily collaborate with colleagues and customers and the pull-up camera, speakers and dual-array microphone make online collaboration simple.

### Simple PC management

Spend less time and get right to the updates you need with HP Support Assistant.

### Quick and easy file transfer

Eliminate the need to send yourself emails to move files between your PC and mobile devices. Using the HP QuickDrop app, you can wirelessly transfer photos, documents, videos, notes, websites, addresses, and more between devices.

### Get comfortable

The 23.8-inch diagonal tilt display allows users to find the optimum placement and create an ideal workspace.

### Enjoy a clutter-free desk

The smart design features in this sleek AiO let you manage your workspace efficiently. Quick and easy access to ports and optional wireless Wi-Fi 6 with Bluetooth® helps reduce cord clutter.

### Multi-monitor, multi-task

Keep everything in plain sight and be more productive. There's plenty of screen room or all your work with support for an external display.



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## Technical specifications

Available Operating Systems	Windows 11 Pro <sup>1,20</sup> Windows 11 Home – HP recommends Windows 11 Pro for business <sup>1,20</sup> Windows 10 Pro (available through downgrade rights from Windows 11 Pro); Windows 10 Pro <sup>1,18,20</sup> FreeDOS
Processor family <sup>2</sup>	Intel® Pentium® Silver processor 12th Generation Intel® Core™ i7 processor 12th Generation Intel® Core™ i3 processor 12th Generation Intel® Core™ i5 processor
Available Processors <sup>3,4,5</sup>	Intel® Pentium® J5040 with Intel® UHD Graphics 605 (2.0 GHz base frequency, up to 3.2 GHz burst frequency, 4 MB L2 cache, 4 cores) Intel® Core™ i3-1215U with Intel® UHD Graphics (up to 2.5 GHz frequency with Intel® Turbo Boost Technology, 10 MB L3 cache, 6 cores, 8 threads) Intel® Core™ i5-1235U (up to 2.5 GHz frequency with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads) Intel® Core™ i7-1255U (up to 2.6 GHz frequency with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads)
Form factor	All-in-one
Maximum memory	32 GB DDR4-3200 SDRAM Transfer rates up to 3200 MT/s.
Memory slots	2 SODIMM
Internal storage	256 GB up to 1 TB PCIe® NVMe™ M.2 SSD <sup>7</sup> 128 GB PCIe® NVMe™ TLC M.2 SSD <sup>7</sup> up to 1 TB 7200 rpm SATA HDD <sup>7,16</sup> up to 2 TB 5400 rpm SATA HDD <sup>7,16</sup>
Display	60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, anti-glare, WLED-backlit, 250 nits, 72%NTSC; 60.5 cm (23.8") diagonal, FHD (1920 x 1080), VA, anti-glare, WLED-backlit, 250 nits, 72% NTSC
Available Graphics	Integrated: Intel® UHD Graphics; Intel® Iris® X <sup>e</sup> Graphics
Audio	Realtek ALC3274 codec, high performance internal speaker, combo microphone/headphone jack, line-in and line-out rear ports (3.5 mm)
Expansion slots	1 M.2 2230; 1 M.2 2280; 1 SATA storage connector (1 M.2 slot for WLAN and 1 M.2 2280 slot for storage.)
Ports and connectors	Rear: 1 power connector; 1 RJ-45; 1 HDMI 1.4; 1 SuperSpeed USB Type-A 5Gbps signaling rate; 2 USB Type-A 480Mbps signaling rate ; Side: 1 headphone/microphone combo; 1 SuperSpeed USB Type-A 5Gbps signaling rate <sup>17</sup>
Input devices	HP USB wired keyboard <sup>10</sup> ; HP USB Hardened Optical Mouse <sup>10</sup>
Communications	LAN: Integrated Realtek RTL8111HSH-CG GbE ; WLAN: Realtek Wi-Fi CERTIFIED 6™ (2x2) and Bluetooth® 5.2 combo
Drive Bays	One 2.5" HDD
Camera	5 MP camera (pull-up) with integrated dual array digital microphones <sup>19</sup>
Environmental	Operating temperature: 10 to 35°C; Operating humidity: 10 to 90% RH
Software	HP PC Hardware Diagnostics UEFI; HP Support Assistant; McAfee LiveSafe™; HP JumpStarts; HP Cloud Recovery; Xerox® DocuShare® 90 day free trial offer <sup>11,12,13</sup>
Security management	Standard security lock slot



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Power	65 W external power adapter
Dimensions	54.06 x 18.37 x 41.9 cm (System dimensions may fluctuate due to configuration and manufacturing variances.) 64.1 x 27.7 x 52.5 cm (Package)
Weight	5.37 kg (Exact weight depends on configuration.)
Ecolabels	EPEAT® registered <sup>14</sup>
Sustainable impact specifications	Low Halogen <sup>15</sup>
Warranty	1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.



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## Accessories and services (not included)

HP Wireless Rechargeable 950MK  
Mouse and Keyboard



Experience clutter-free productivity, simple, streamlined connectivity, and fast out-of-the-box HP Link-5 plug and play setup with the elegant HP Wireless Rechargeable 950MK Mouse and Keyboard.  
Product number: 3M165AA

HP Stereo USB Headset G2



Plug right in and get ready to speak and hear clearly all day. With noise-cancelling, comfortable design, and easy adjustment, your sound comfort will carry you from call to call without interference or frustration.  
Product number: 428K6AA



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## Footnotes

### Key Selling Points Footnotes

<sup>2</sup> Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

<sup>3</sup> Optional feature that must be configured at time of purchase.

<sup>4</sup> Maximum memory capacities assume Windows 64-bit operating systems or Linux. With Windows 32-bit operating systems, memory above 32GB may not all be available due to system resource requirements.

<sup>5</sup> Internet access required.

<sup>6</sup> Requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and /or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.

<sup>7</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior 802.11 specs.

<sup>8</sup> Sold separately or as an optional feature.

### Technical Specifications Footnotes

<sup>2</sup> Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <http://www.support.hp.com>.

<sup>3</sup> For full Intel® vPro® functionality, Windows 10 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See <http://intel.com/vpro>

<sup>4</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

<sup>5</sup> Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See [www.intel.com/technology/turboboost](http://www.intel.com/technology/turboboost) for more information.

<sup>7</sup> For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows) of disk is reserved for system recovery software.

<sup>8</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11 ac) is backwards compatible with prior 802.11 specs.

<sup>9</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior 802.11 specs. The specifications for Wi-Fi 6 are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ax WLAN devices. Only available in countries where 802.11ax is supported.

<sup>10</sup> Keyboards and mice are optional or add-on features.

<sup>11</sup> McAfee LiveSafe™: subscription required.

<sup>12</sup> HP Cloud Recovery is available for HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors and requires an open, wired network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: <https://support.hp.com/us-en/document/c05115630>.

<sup>13</sup> Simply sign up and start using Xerox® DocuShare® Go. No credit card. No obligation. Data will become unavailable unless a subscription is entered before the end of the 90 day free trial period. See visit [www.xerox.com/docusharego](http://www.xerox.com/docusharego) for details.

<sup>14</sup> Based on EPEAT® registration according to IEEE 16801-2018 EPEAT®, Status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.

<sup>15</sup> External power supplies, power cords, cables and peripherals are not low halogen. Service parts obtained after purchase may not be low halogen.

<sup>16</sup> 7200 rpm SATA HDD and 5400 rpm SATA HDD. Are selectable only if 1st storage is SSD.

<sup>17</sup> 1 SuperSpeed USB Type-A 5Gbps signaling rate with HP Sleep and Charge.

<sup>18</sup> This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

<sup>19</sup> Camera pixel size: 1.12µm x 1.12µm.

<sup>20</sup> This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

